



TI-*nspire*™

# **Software Installation and Activation Guidebook**

This guidebook applies to TI-Nspire™ software version 3.2. To obtain the latest version of the documentation, go to [education.ti.com/guides](http://education.ti.com/guides).

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## **License**

Please see the complete license installed in

**C:\Program Files\TI Education\<TI-Nspire™ Product Name>\license.**

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# Getting Started

This *TI-Nspire™ Software Installation and Activation Guidebook* describes how to download, install, and activate the following TI-Nspire™ software.

- TI-Nspire™ Teacher Software and TI-Nspire™ CAS Teacher Software
- TI-Nspire™ Navigator™ Teacher Software and TI-Nspire™ CAS Navigator™ Teacher Software
- TI-Nspire™ Navigator™ NC Teacher Software and TI-Nspire™ CAS Navigator™ NC Teacher Software
- TI-Nspire™ Student Software and TI-Nspire™ CAS Student Software
- TI-Admin software

## ***Before You Begin***

Before you begin installing software, review the following checklist.

- Verify that your computers meet the system requirements. Refer to the product literature at [education.ti.com](http://education.ti.com).
- Verify that you have administrator privileges.
- For license types other than the Multi-Activation license, verify that you have an Internet connection. (The Multi-Activation license does not require an Internet connection.)
- Obtain license number(s) or license file(s). In this chapter, see *Obtaining Licenses*.
- Verify that you have the TI-Nspire™ software installer. In this chapter, see *Obtaining the TI-Nspire™ Software*.
- If you are using a proxy server, set the environment variables before launching TI-Nspire™ software. In this chapter, see *Setting Environment Variables for Proxy Servers*.

## ***Obtaining Licenses***

Licenses for TI-Nspire™ software are obtained in different ways, depending on the license type and the purchase method (online or DVD).

For a Single license, the license number is provided in the confirmation email or on the DVD sleeve.

For Volume, Concurrent, Multi-Activation, and School-Managed licenses, follow these steps to redeem the claim number needed to create license numbers or license files.

1. Log in to your Software Service Center account at [education.ti.com/go/softwarecenter](http://education.ti.com/go/softwarecenter).
2. Click **Redeem Claim Number**.
3. Type the claim number provided in your confirmation email and click **Redeem**.

The License Agreement web page is displayed.

4. Click **Accept**.

The Claim Number Redemption Successful web page is displayed.

5. Verify your order, including product name, license type, and number of seats.

6. Click **Manage License Numbers**.

The Manage License Numbers web page is displayed.

7. Click **New License Number**, and then click **Manage License**.

The Allocate Activations web page is displayed.

8. For licenses other than the Multi-Activation license, type the number of seats that you want to allocate to the first license number.

For example, if you have 30 seats total and want to allocate 10 seats to each of three license numbers, type 10 for the first license number.

9. Type a nickname, and click **Save**.

The Manage License Number web page is displayed with the license number or with a download link to the license file.

10. Repeat steps 8 and 9 until all seats are allocated.

## ***Obtaining the TI-Nspire™ Software***

Use the information in this section to obtain your TI-Nspire™ software.

The following installers are available for the TI-Nspire™ software:

- Windows® .exe installers for basic installations
- Windows® .msi installers for advanced installations and use with deployment tools

**Note:** The .msi installer is intended for use with silent deployments. Dialog boxes are provided in English only.

- Mac® .pkg installers for basic installations, advanced installations, and use with deployment tools

To obtain the TI-Nspire™ software, choose one of these options:

- ▶ If your purchase included a DVD, you can find the installer in these folders:
  - For the Windows® .exe and .msi installers, go to the \PC folder.
  - For the Mac® .pkg installer, go to the /MAC folder.
- ▶ If you purchased a Single license online, go to the website provided in your confirmation email.
- ▶ For other licenses purchased online, log in to your Software Service Center account at [education.ti.com/go/softwarecenter](http://education.ti.com/go/softwarecenter).
  - a) In the menu on the left, click **Product List**.
  - b) Navigate to your software and click **Download Software**.

## ***Obtaining the TI-Admin Software***

To obtain the TI-Admin software, follow these steps.

1. Open a web browser and log into your Software Service Center account at [education.ti.com/go/softwarecenter](http://education.ti.com/go/softwarecenter).
2. In the menu on the left, click **Installation** and download the current TI-Admin installer to a temporary folder on the license-service computer.

## ***Obtaining setup.ini Files***

Setup.ini files are used for advanced installations of Volume, Multi-Activation, Concurrent, and School-Managed licenses.

To download the setup.ini file, follow these steps.

1. Open a web browser and log in to your Software Service Center account at [education.ti.com/go/softwarecenter](http://education.ti.com/go/softwarecenter).
2. In the menu on the left, click **Installation**.
3. Download the Windows® or Mac® setup.ini file and install it in a convenient folder on a computer.

**Note:** Be sure to download the specific Windows® or Mac® setup.ini file. The setup.ini file content may appear to be the same for Windows® and the Mac®, but the file structures, such as the end-of-line characters, are different. The files will not work correctly on the wrong OS.

## Setting Environment Variables for Proxy Servers

If you are using a proxy server, you must set the environment variables before you can use the TI-Nspire™ software.

The environment variables point to the proxy server and port so the license can be activated.

### Setting Environment Variables on Windows®

To set the environment variables on Windows®, follow these steps.

**Note:** On Windows®, the HTTP proxy options in the setup.ini file cannot be used to set the environment variables.

1. Click **Start > Control Panel > System**.

(If you are using Windows® 7 or Windows Vista® and are navigating from the Control Panel main window, click **System and Security > System**.)

The System Properties dialog box opens.

2. Click the **Advanced Systems Settings** tab.
3. Click **Environment Variables**.

The Environment Variables dialog box opens.

4. In the System Variables area, click **New**.

The New System Variable dialog box opens.

5. In the Variable name field, type `TI.HttpsProxy`.
6. In the Variable value field, type `<proxy IP address or host>:<proxy port>`.
7. Click **OK** to close open dialog boxes and the Control Panel.

### Setting Environment Variables on a Mac®

Environment variables on a Mac® must be specified in the environment.plist file. If you install the software using the following setup.ini options, the installer sets the variables automatically:

- `USE_HTTP_PROXY_PORT`
- `USE_HTTP_PROXY_SERVER`

If you are not using the setup.ini file or if you are activating TI-Admin software or a Concurrent or School-Managed license, you will need to set the environment variables manually on the computer where you are installing the software.

The variables must be specified using the following syntax:  
`TI.HttpsProxy=<proxy IP address or host>:<proxy port>`

For example:

`TI.HttpsProxy=www.proxyserver.com:8080`

For more information on setting your environment variables in the `environment.plist` file, see the Apple® documentation.

## ***Using Deployment Tools***

You can distribute the software to computers silently using different deployment tools. For instructions on using a deployment tool, see the tool's documentation. Texas Instruments does not recommend specific products.

If you have problems deploying the TI-Nspire™ software, go to the Software Service Center at [education.ti.com/go/softwarecenter](http://education.ti.com/go/softwarecenter) or contact TI-Cares at 1.800.TI.CARES or [ti-cares@ti.com](mailto:ti-cares@ti.com).



# Installing the TI-Admin Software

The TI-Admin software bundle includes the following utilities that must be installed on the license-service computer for Concurrent and School-Managed licenses:

- TI-Admin Activation Wizard
- License service
- WlmAdmin application (Windows®) or Sentinel® RMS Tools (Mac®)

To install the TI-Admin software, follow these steps.

1. Double-click the TI-Admin file (.exe for Windows® or .pkg for Mac®) to begin the installation procedure.

The Activation Wizard Welcome dialog box opens.

2. To complete the installation, follow the instructions in the installer dialog boxes.

The Activation Wizard is installed so that the license-service computer can be activated.

For details about activating your license service, see the *Activating Concurrent and School-Managed Licenses* section in the *Activating Licenses* chapter.



# Installing the TI-Nspire™ Software

To install the TI-Nspire™ software using the basic and advanced installation methods, follow the procedures in this chapter.

Before you begin any installation procedure, review the *Getting Started* chapter.

## Basic Method

To install the TI-Nspire™ software using the basic installation method, follow the steps in this section.

The basic method is performed manually for a Single license or Volume license on one computer only. If you are installing and activating the TI-Nspire™ software on multiple computers, each computer must be set up independently if you use a basic installation.

1. Close all programs running on your computer.
2. Run the TI-Nspire™ installer.

The Installation Wizard Welcome dialog box opens.

**Note:** On some systems, this dialog box may take several seconds to be displayed.

3. To complete the installation, follow the instructions in the installer dialog boxes.

When the installation is complete, the successful installation dialog box opens.

4. Choose one of these options:
  - If you want to launch the software immediately, click the appropriate product name, and then click **Finish**.
  - To exit the wizard and launch the software later, click **Continue without launching**, and then click **Finish**.

## Advanced Method

The advanced installation method is an automated procedure. Although it is more involved, usually includes deployment, and requires a setup.ini file, it saves time when you are installing the software on multiple computers.

If you are using a Concurrent or School-Managed license, ensure that you have installed the TI-Admin software. For more information, see *Installing the TI-Admin Software*.

To install the TI-Nspire™ software, follow these steps.

1. Download and save the setup.ini file. For more information, see *Obtaining setup.ini Files*.
2. Using a nonformatting text editor such as Notepad on Windows® and TextEdit on a Mac®, open the setup.ini file. (Do not use an application, such as Microsoft® Word, that could reformat the text.)
3. Using the option descriptions and values provided in the setup.ini file, specify the values that apply for your installation.

**Note:** If you are using a Concurrent or School-Managed license, your setup.ini file needs to contain the LICENSE\_SERVER\_1 option at minimum to ensure that the computers running TI-Nspire™ software are configured to access the license service.

For additional information, see *Appendix B: Setup.ini File Options*.

4. Save the setup.ini file.
5. Deploy the software and setup.ini file using the platform or process of your choice, or you can run the installer and follow the prompts in the wizard.
  - For Windows®, the setup.ini file must be located in the same folder as the TI-Nspire™ installer (.exe or .msi) file.
  - For a Mac®, the setup.ini file must be located in the /tmp folder.

# Activating Licenses

To activate your software, use the procedures described in this chapter.

If you are using a proxy server for a Single, Volume, or Concurrent license, you must set the environment variables before the license can be activated. In the *Getting Started* chapter, see *Setting Environment Variables for Proxy Servers*.

## Activating Single and Volume Licenses

This section describes how to activate a Single or Volume license manually using a license number and Internet connection. If you used a `setup.ini` file with the `LICENSE_NUMBER` and `ACTIVATE` options, the software should have activated silently and automatically.

**Note:** If the wizard is unable to complete the activation, you may be prompted to complete the activation by accessing the Internet on another computer.

1. Open the TI-Nspire™ software.

The Activation Wizard Welcome dialog box opens.

2. Follow the prompts in the wizard to complete the activation.

**Note:** If you copy the license number, you can paste the entire number by placing your cursor in the first field on the left and pressing **Ctrl + V** (Mac®: **⌘ + V**).

The Successful Activation dialog box opens.

3. Choose one of these options:
  - To launch the TI-Nspire™ software, click **Next**.
  - To exit the wizard and use the software later, click **Finish**.

## Activating Multi-Activation Licenses

A Multi-Activation license activates the software through installation of a license file. Information on where to place the license file can be found on the product page in the Software Service Center.

## Activating Concurrent and School-Managed Licenses

Use the information in this section to activate the license service. When the service has been activated, seats are available for use on the computers running the TI-Nspire™ software.

**Note:** If the wizard is unable to complete the activation, you may be prompted to complete the activation by accessing the Internet on another computer.

1. Select **Programs > TI Tools > TI Admin > Activate TI Software** (Windows®) or go to **/Applications** and double-click **TI-Admin** (Mac®).

The Activation Wizard Welcome dialog box opens.

2. Follow the prompts in the wizard to complete the activation.

**Note:** If you copy the license number, you can paste the entire number by placing your cursor in the first field on the left and pressing **Ctrl + V** (Mac®: **⌘ + V**).

The Successful Activation dialog box opens.

3. Choose one of these options:
  - To install another license, click **Next**.
  - To close the wizard, click **Finish**.
  - To manage seats:
    - On Windows®, select the **Launch WLMadmin** check box on the Successful Activation dialog box.
    - On a Mac®, launch this command from the terminal: `lsmon`

# Appendix A: License Types and Terms

The type of license and the terms that you need depend on which TI-Nspire™ software you purchased, how many users (seats) you need, and the flexibility you need for multiple users.

The requirements for connectivity to the school network and the Internet vary, depending on activation and license type.

## ***License Types***

The following are types of the TI-Nspire™ software licenses.

### **Single Licenses**

A Single license is valid for the TI-Nspire™ software installed on a Single computer. It is activated when you begin using the software.

An Internet connection is required for activating the license.

### **Volume Licenses**

A Volume license is a multiuser license that provides TI-Nspire™ software usage on a per-user and per-computer basis.

It is a single license that manages a pool of seats, the number of which is specified at the time of purchase. The pool can be divided into multiple license numbers, such as three numbers, each managing 10 seats, in a 30-seat Volume license.

The TI-Nspire™ software is installed on each computer in the pool. The license number stays with the computer by default and is activated when the TI-Nspire™ software is opened on that computer.

A connection to the Internet is required for activating the license.

### **Concurrent Licenses**

A Concurrent license is a single license number that is installed on the license-service computer that is running the TI-Admin software and is used to manage seat usage.

With a Concurrent license, the TI-Nspire™ software can be installed on all school computers and used when a seat is available:

- When a user opens the software, the license service checks out an unused seat to the user.
- When the user closes the software, the seat is returned to the pool.

This process applies up to the maximum number of seats that were specified at the time of purchase.

An Internet connection is required to install and activate the TI-Admin software on the license-service computer. The computers running the TI-Nspire™ software must be connected through the school network to the license-service computer to manage seats.

## **Multi-Activation Licenses**

A Multi-Activation License is a multiuser license that provides TI-Nspire™ software usage on a per-user and per-computer basis.

The license is delivered in a file, which is placed in a specified location on computers where the software is installed.

The file is used to activate the software, and users do not receive a license number.

For computers using the TI-Nspire™ software, connections to the Internet and the school network are not required. Software can be installed through hard-disk imaging and other deployment methods.

For the Multi-Activation license, the software on each computer must be activated periodically:

- The license can be purchased as perpetual (renewed for a new time period at no additional cost), or it can be purchased as a nonrenewable subscription.
- The subscription renewal produces a new license file that must be deployed to the computers running the TI-Nspire™ software.

## **School-Managed Licenses**

The School-Managed license is a multiuser license that provides TI-Nspire™ software usage on a per-user (teacher or student) and per-computer basis.

The School-Managed license is managed centrally and activated on the license-service computer that is connected to the school network.

When a user opens the software, it can be run if these connectivity requirements are met:

- The computer is connected to the license-service computer and seats are available.
- The computer is away from the network, but has connected successfully to the license-service computer within the last 30 days.

An Internet connection is required to install and activate the TI-Admin software on the license-service computer. The computers running the TI-Nspire™ software must be connected through the school network to the license-service computer to manage seats.

Software can be installed on the computers running the TI-Nspire™ software through hard-disk imaging and other deployment methods.

For the School-Managed license, the license service is activated periodically:

- The license can be purchased as perpetual (renewed for a new time period at no additional cost), or it can be purchased as a nonrenewable subscription.
- The subscription renews with a new license number that must be activated to the license-service computer.

## ***Connectivity Requirements for License Types***

The following table summarizes connectivity requirements for the computer running the TI-Nspire™ software or the license-management software.

| <b>License Type</b> | <b>Internet Connectivity Required for Activation?</b> | <b>Off Network Usage?</b> | <b>How Long Off Network?</b>                                |
|---------------------|-------------------------------------------------------|---------------------------|-------------------------------------------------------------|
| Single              | Yes                                                   | Yes                       | Full license duration                                       |
| Volume              | Yes                                                   | Yes                       | Full license duration                                       |
| Concurrent          | For license service only                              | Limited manual            | Borrow period (adjustable)                                  |
| Multi-Activation    | No                                                    | Yes                       | Full license duration                                       |
| School-Managed      | For license service only                              | Limited automatic         | 30 days from the last successful license-service connection |

## ***License Terms for Software Use***

For licenses, the terms for using the TI-Nspire™ software are specified:

- **Subscription.** A subscription is valid for a limited period of time. The time period can be a duration or defined with an end date.
- **Perpetual License.** A perpetual license is valid for an unlimited period of time. Some license types may require you to renew and reactivate on a regular basis.
- **Trial License.** A trial license is valid for the evaluation period that is stated in the software. No license number is required.

## Appendix B: Setup.ini File Options

This appendix summarizes the setup.ini file options.

**Note:** Make sure that you download the latest setup.ini file that includes the current options.

| Option                    | License Type | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ACTIVATE                  | Volume       | <p>YES or NO (default = YES)</p> <p>When set to YES, a silent activation attempt is scheduled immediately after installation and allows for up to two randomly scheduled reattempts if needed.</p> <p>If set to NO, activation is not initiated until the TI-Nspire™ software is launched. This can be beneficial when using a subscription license and the TI-Nspire™ software is deployed before the semester starts. This provides a way to ensure that the subscription period does not begin until the first time the software is launched.</p> |
| ACTIVATION_<br>TIME_LIMIT | Volume       | <p>Time in seconds from 1 to 600 (default = 600)</p> <p>When ACTIVATE is set to YES, the software chooses a random value between 1 and the specified value to wait before the activation attempt and between attempts. This prevents a large number of clients from attempting to communicate with the activation server at the same time.</p> <p>The system tries automatically to activate up to three times.</p>                                                                                                                                  |

| Option               | License Type | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ALLOW_AUTO_SW_UPDATE | All          | <p>YES or NO (default = YES)</p> <p>When set to YES, allows automatic updates to Texas Instruments software on computers running the TI-Nspire™ software. Computer(s) are notified of available software updates. To receive notices, users must have Internet access, and port 80 must be open.</p>                                                                                                                                                  |
| ALLOW_LICENSE_BORROW | Concurrent   | <p>YES or NO (default = YES)</p> <p>When set to YES, allows users to check out a seat and use the TI-Nspire™ software when the computer is remote and not connected to the license-service computer.</p>                                                                                                                                                                                                                                              |
| DATABASE_PATH        | All          | <p>Complete folder or network path</p> <p>Allows the administrator to specify a path for the TI-Nspire™ databases in the following software:</p> <ul style="list-style-type: none"> <li>• TI-Nspire™ Navigator™ Teacher Software and TI-Nspire™ CAS Navigator™ Teacher Software</li> <li>• TI-Nspire™ Navigator™ NC Teacher Software and TI-Nspire™ CAS Navigator™ NC Teacher Software</li> </ul> <p>This path may contain environment variables.</p> |

| Option                                 | License Type                                            | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|----------------------------------------|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DAYS_TO_WARN_BEFORE_LICENSE_EXPIRATION | Multi-Activation, School-Managed, and all subscriptions | 1 to 31 (default = 30)<br>Specifies the time (in days) to warn a user of an upcoming license expiration if the LICENSE_EXPIRATION_WARNING is set to YES.                                                                                                                                                                                                                                                                                                                                      |
| DEPLOYLOGDIR                           | Volume                                                  | Complete folder or network path<br><br>Creates an empty file immediately after activation. The file name indicates success or failure using the following format:<br><AppName>-<br><Success/Failure>-<br><Host name>-<Date>-<br><Time>.log<br><br>For example, if TI-Nspire™ CAS Teacher Software were installed successfully on the ClassDesktop01 computer on August 15, 2011, at 2:30 p.m., this entry would appear:<br>TINspireCASTeacherEdition-Success-ClassDesktop01-20110815-1430.log |
| LICENSE_EXPIRATION_WARNING             | All subscriptions                                       | YES or NO (default = YES)<br>If set to YES, allows users to be warned when a license is close to expiring.<br><br>This option applies only to subscription licenses.<br><br>If you have a perpetual license, this option is ignored.                                                                                                                                                                                                                                                          |

| Option           | License Type                      | Value                                                                                                                                                                                                                                                                                                  |
|------------------|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LICENSE_NUMBER   | Volume                            | <p>31-digit license number</p> <p>The license number obtained when your claim number was redeemed at the Software Service Center.</p> <p>Type (or copy/paste) the number exactly as it is provided, including the dashes.</p>                                                                          |
| LICENSE_NUMBER_2 | Volume                            | <p>31-digit license number</p> <p>This option is used only for the TI-Nspire™ CAS Teacher Software.</p> <p>The license number obtained when your claim number was redeemed at the Software Service Center.</p> <p>Type (or copy/paste) the number exactly as it is provided, including the dashes.</p> |
| LICENSE_SERVER_1 | Concurrent,<br>School-<br>Managed | <p>Host name or IP address</p> <p>Points the TI-Nspire™ software to the license-service computer for license checkout.</p> <p>If you only have one license server, set the value for LICENSE_SERVER_1 to the host name.</p> <p><b>Note:</b> The IP address must be IPv4.</p>                           |

| Option                         | License Type                      | Value                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|--------------------------------|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LICENSE_SERVER_2<br>(optional) | Concurrent,<br>School-<br>Managed | <p>Host name or IP address</p> <p>If you specified a secondary license-service computer, points the TI-Nspire™ software to it when the primary license server is unavailable or cannot be reached.</p> <p>If you only have one license-service computer, set the value for LICENSE_SERVER_2 to the IP address.</p> <p>If a second management computer is not required, leave this field blank.</p> <p><b>Note:</b> The IP address must be IPv4.</p> |
| LICENSE_SERVER_3<br>(optional) | Concurrent,<br>School-<br>Managed | <p>Host name or IP address</p> <p>If you specified a tertiary license-service computer, points the TI-Nspire™ software to it if the primary and secondary license-service computers are unavailable or cannot be reached.</p> <p>If a third management computer is not configured, leave this field blank.</p> <p><b>Note:</b> The IP address must be IPv4.</p>                                                                                     |

| Option                     | License Type | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LOGDIR                     | All          | <p>The word Default, or the complete folder or network path (default = Default)</p> <p>Specifies the folder where the log files are located.</p> <p>Although using Default for the installation folder is recommended, you can change the folder location by typing a full path.</p> <p>Example default locations:</p> <ul style="list-style-type: none"> <li>Windows® 7:<br/>C:\Users\username\AppData\Roaming\Texas Instruments\softwarename\logs</li> <li>Windows® XP:<br/>C:\Documents and Settings\username\Application Data\Texas Instruments\softwarename\logs</li> <li>Mac® OS X®:<br/>/Users/username/Library/Preferences/Texas Instruments/softwarename\logs</li> </ul> |
| MAX_DAYS_TO_BORROW_LICENSE | Concurrent   | <p>1 to 365 (default = 14)</p> <p>When ALLOW_LICENSE_BORROW is enabled, specifies the maximum number of days that a license number can be borrowed before it must be returned.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

| Option                | License Type | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PREFERRED_HOSTS       | All          | <p>Semicolon delimited list of &lt;Host name or IP address&gt;:&lt;Port&gt;</p> <p>Allows the administrator to specify the host(s) to query for available classes when multi-casting is disabled on the network. This option is used only in TI-Nspire™ Student Software and TI-Nspire™ CAS Student Software.</p> <p><b>Example setting:</b><br/> PREFERRED_HOSTS=192.168.1.2:42124;192.168.1.55:12345</p> <p><b>Note:</b> The IP address must be IPv4.</p> |
| USE_HTTP_PROXY_PORT   | Volume       | <p>Port value</p> <p>Specifies the port over which to resolve activation requests when used in conjunction with a URL in URL_HTTP_PROXY_SERVER.</p> <p><b>Note:</b> This option is only for a Mac®.</p>                                                                                                                                                                                                                                                     |
| USE_HTTP_PROXY_SERVER | Volume       | <p>URL to proxy server</p> <p>Adding a URL causes the software to resolve activation requests through this server as a proxy.</p> <p><b>Note:</b> This option is only for a Mac®.</p>                                                                                                                                                                                                                                                                       |



# **Appendix C: Service and Support**

## ***Texas Instruments Support and Service***

### **For U.S. and Canada:**

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