**Test preparation: Resetting all memory**

Use this method when exams require clearing all calculator memory. Clearing all memory deletes all programs and deletes all calculator applications (apps).

**IMPORTANT:** Resetting all memory permanently deletes all applications (apps) from the calculator. Back up your TI-84 Plus to a computer before resetting so they can be restored after the exam.* (Note: The Finance app is built-in functionality and will remain in place after a reset.)

### Before the exam
Resetting all memory prior to exams will ensure that no user-saved information is available during the exam.

### After each exam
Repeating all of the steps will reset the memory again and ensure that any information entered or saved during the exam is permanently deleted.

* Use TI Connect™ or TI Connect™ CE software to back up your TI-84 Plus graphing calculator prior to preparing it for an exam (resetting all memory) and to restore applications after the exam.

Screens may vary slightly by model and Operating System (OS).

**Models in the TI-84 Plus family include:**
- TI-84 Plus
- TI-84 Plus Silver Edition
- TI-84 Plus CE
- TI-84 Plus Silver Edition
- TI-84 Plus CE

If you have questions or need assistance, contact 800-TI-CARES (800.842.2737), ti-cares@ti.com or chat through online service at [http://support.education.ti.com](http://support.education.ti.com)